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IDAHO PUBLIC  
UTILITIES COMMISSION

April 22, 2015

***VIA OVERNIGHT DELIVERY***

Jean D. Jewell  
Commission Secretary  
Idaho Public Utilities Commission  
472 W. Washington  
Boise, ID 83702

**Re: CASE NO. GNR-U-14-01, ORDER NO. 33229 COMPLIANCE FILING  
IN THE MATTER OF AVISTA CORPORATION, IDAHO POWER COMPANY,  
AND PACIFICORP DBA ROCKY MOUNTAIN POWER'S PETITION FOR AN  
EXEMPTION TO UTILITY CUSTOMER RELATIONS RULES 311(4) AND (5)**

Dear Ms. Jewell:

Rocky Mountain Power, a division of PacifiCorp, hereby files the first monthly report in compliance with Order No. 33229 (Order) issued February 17, 2015. Pages 17-18 of the Order requires the submission of the following information related to residential accounts: (1) number of payment agreements in place; (2) number of payment agreements with Moratorium declaration in the past 12-month period; (3) agreements with arrears; (4) total arrears amount; (5) number of past-due notices; (6) number of final notice letters; (7) number of disconnections for non-payment; (8) number of same day reconnections; and (9) number of reconnections within one week. Enclosed are seven (7) copies of Rocky Mountain Power's Low-Income Tracking Report for the period March 2015.

If you have any questions please contact Ted Weston at (801) 220-2963 or email [ted.weston@pacificorp.com](mailto:ted.weston@pacificorp.com)

Very truly yours,

Jeffrey K. Larsen  
Vice President, Regulation

Enclosure



## State of Idaho Low-Income Tracking Report March 2015

	<u>Non-Low-Income Residential Agreements</u>	<u>Low-Income<sup>1</sup> Residential Agreements</u>
1. Agreements <sup>2</sup>	59,412	1,448
2. Agreements with Moratoriums (past 12 months)	573	247
3. Agreements with Arrears <sup>4</sup>	8,235	489
4. Total Arrears Amount (\$) <sup>4</sup>	\$1,350,413.91	\$154,290.25
5. Past Due Notices	3,997	310
6. Past Due Notice Collect Amount (\$)	\$953,773.09	\$127,755.69
7. Final Notice Letter	3,201	261
8. Disconnects for Non-Pay	94	9
9. Total Collect Amount at Disconnect (\$)	\$43,855.56	\$6,252.69
10. Same Day Reconnects	33	2
11. Reconnects within 1 Week <sup>3</sup>	51	4
12. Total \$s Written-off <sup>5</sup>	\$44,843.97	Not broken out
13. Write-offs due to bankruptcies filed in Idaho <sup>6</sup>	\$2,462.05	\$0.00
14. Total kWh Billed	56,009,736	1,924,491

Report Notes:

- 1.) Low-Income Agreements are those receiving an energy assistance payment within the past 12 months.
- 2.) Agreements are individual metered electric services active during any portion of the report month. Customers can have multiple agreements on an account. Customers can also have multiple accounts.
- 3.) Reconnects in this month can be for disconnects which occurred in the last week of the prior month. Reconnects include only those where payments to reconnect are provided within 5 working days. Customers making payments after 5 working days are not included as a reconnect in this report.
- 4.) Arrears and the number of agreements in arrears are based on a snap-shot 2 days prior to the report date. Arrears are included on agreements that are active during any portion of the report month.
- 5.) Write-offs occur 180 days after the closing bill due date or at the time of a bankruptcy filing. The total residential write-off for metered service is not broken out for low-income and non-low income residential service since all agreements in this report were active sometime during the report month and low-income agreements are identified by energy assistance payments within the last 12 months.
- 6.) All Idaho residential agreements included in the bankruptcy claim are included even though they may not have been active for an extended period. Claims filed in other states are not included even if an Idaho agreement was included in the bankruptcy claim.